

Catalogue

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General Notices for Use

—This product is a highly advanced electronic device. Disassembly, customization, or repairs without the appropriate knowledge and pre-cautions can lead to dangerous situations with chance of damaging the product and serious self-injuries.

—Avoid use in extreme conditions such as high and low temperatures, high humidity or moist environments, and around magnetic fields. Also, avoid long-term exposure to sunlight.

—Only use manufacturer permitted accessories to avoid damage to the product and possible warranty loss.

—Please follow the relevant local environmental regulations to deal with obsolete machines and accessories.

—Use a protective case to avoid extreme physical shocks to the device (i.e. dropping).

Disclaimer

—The screenshots are for Android reference only. They may be made on a device with a different resolution or hardware configuration from yours and therefore can be slightly different from the final product.

—The manufacturer takes no responsibility for loss of information or data caused by hardware or software failure. The user is responsible for performing timely backups of important data.

—All information and images used in this user manual are provided ‘as is’ and are subject to change without notice.

—The manufacturer accepts no liability for the information offered in this document.

Box Contents

- 1 x Tablet
- 1 x Device Charger (DC / 5V – 1.5A)
- 1 x Instruction Manual
- 1 x USB Cable
- 1 x OTG Cable
- 1 x Earbuds
- 1 x Stylus Pen
- 1 x Screen Protector
- 1 x Carrying Pouch

1. Product Basics

1.1 Buttons and Connections

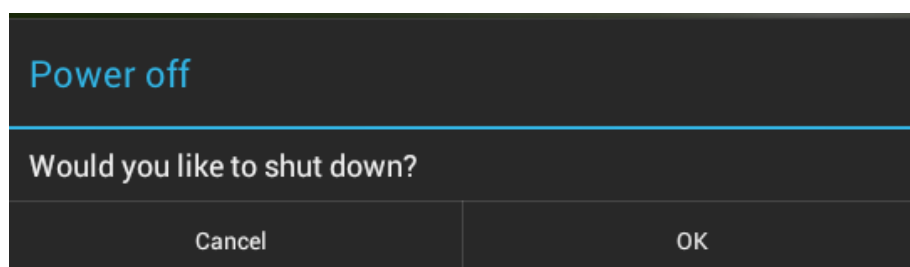


1	Power Button	2	Volume +/- Button
3	Headphone Jack	4	Micro USB Port
5	Webcam	6	Webcam
7	Micro SD Slot	8	Reset
9	Mini HDMI Port		

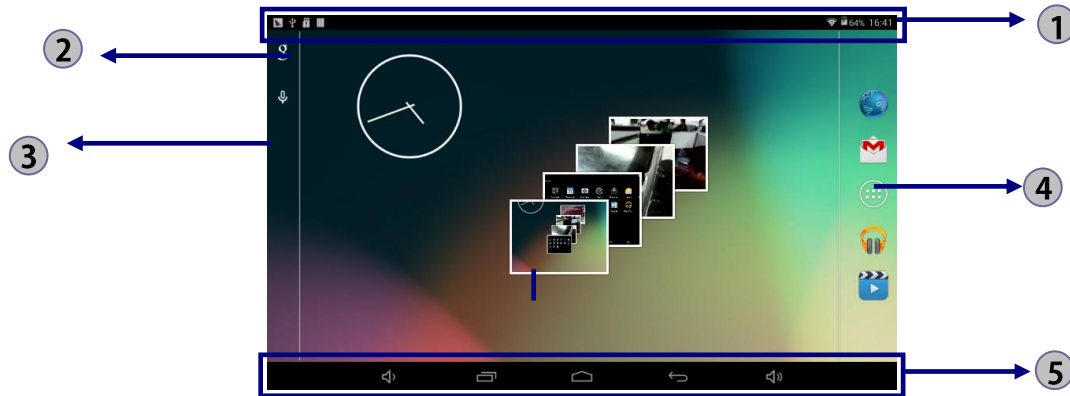
1.2 Start Up and Shut Down

To start your device, press and hold the 'Power Button' until the screen lights up.

To shut down your device, press and hold the 'Power Button' until the following dialog popup appears.




2. Introduction to Google Android 4.4



1	System Information Bar
2	Open Search Bar
3	Scroll Left or Right to Other Panels
4	Access Application List and Widgets
5	Task Bar

2.1 The Desktop


The main area of interest will be the desktop itself. Here you will place shortcuts to Apps or Widgets – a visual application that can display real-time information. There may be some pre-installed icons and widgets on your tablet.

To change the desktop background image of your tablet return to your desktop by tapping the ‘HOME’ icon . Tap and hold a blank space on the desktop (don’t tap an icon) - until a popup appears named ‘Select wallpaper from’. In the list may appear multiple options to select an image or animated image of choice. The option ‘Live Wallpapers’ will show the pre-installed animated desktop images. Other options such as a ‘Super-HD Player’, ‘Gallery’ or ‘Wallpapers’ allow you to select (widescreen) photos, downloaded images or other images, depending on the features of that specific application.


To place a widget or app shortcut on the desktop, touch and hold the icon until the App drawer fades and the desktop appears. Move your finger to the location where you want to place the icon and release your touch to place the icon.

To move or delete icons and widgets from your desktop, touch and hold the icon until a grid appears. Move the icon to the new location or drag it to the ‘Remove’ bar on the top of the screen to remove it. Releasing the touch screen will confirm your action.

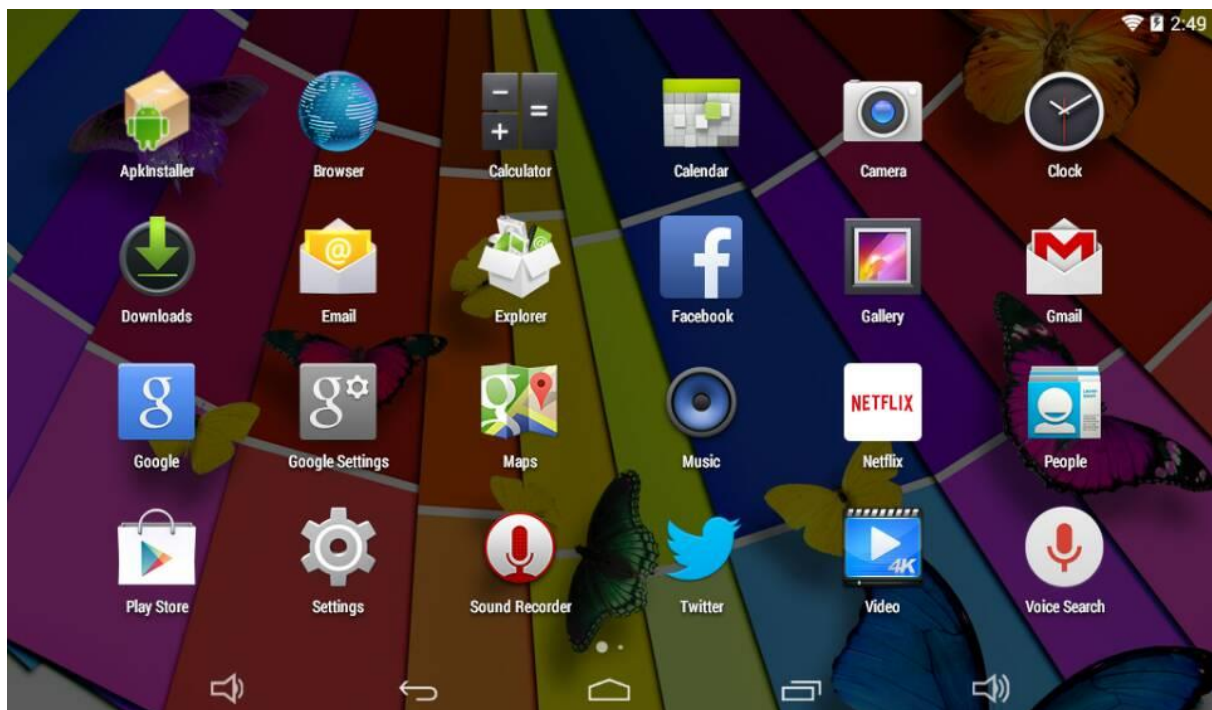
2.2 The App Drawer – Right Side

Press the icon  on the right side of the screen to open the App drawer. Here you have access to two tabs; 'APPS' and 'WIDGETS'. The 'APPS' tab displays all applications that are available on the tablet. The 'WIDGETS' tab contains the optional widgets that can be added to the desktop.

To place a widget or app shortcut on the desktop, touch and hold the icon until the App drawer fades and the desktop appears. Move your finger to the location where you want to place the icon and release your touch to place the icon.

When using apps or other parts of the operating system you will often see the 'Extra options' icon .

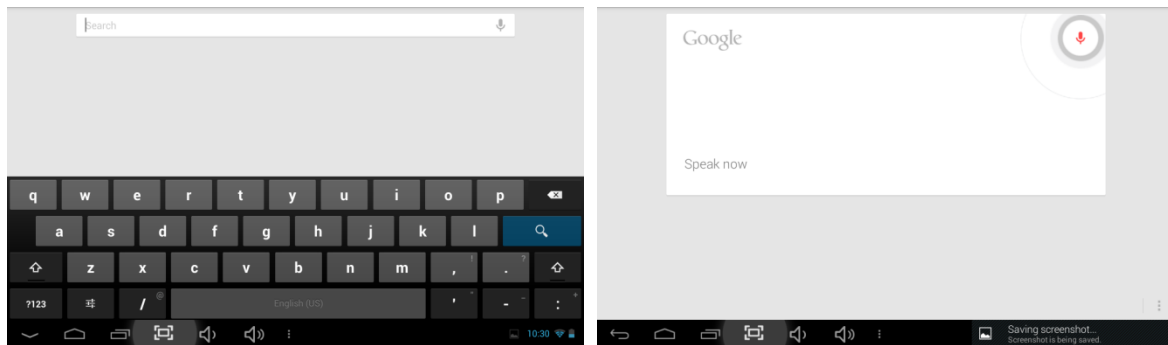
Tapping this icon will open a secondary menu with more options. Functions like opening an advanced settings menu, switching to a different account or refreshing the displayed information are often 'hidden' behind this icon.






2.3 Google Search / Voice Search – Top Left Corner

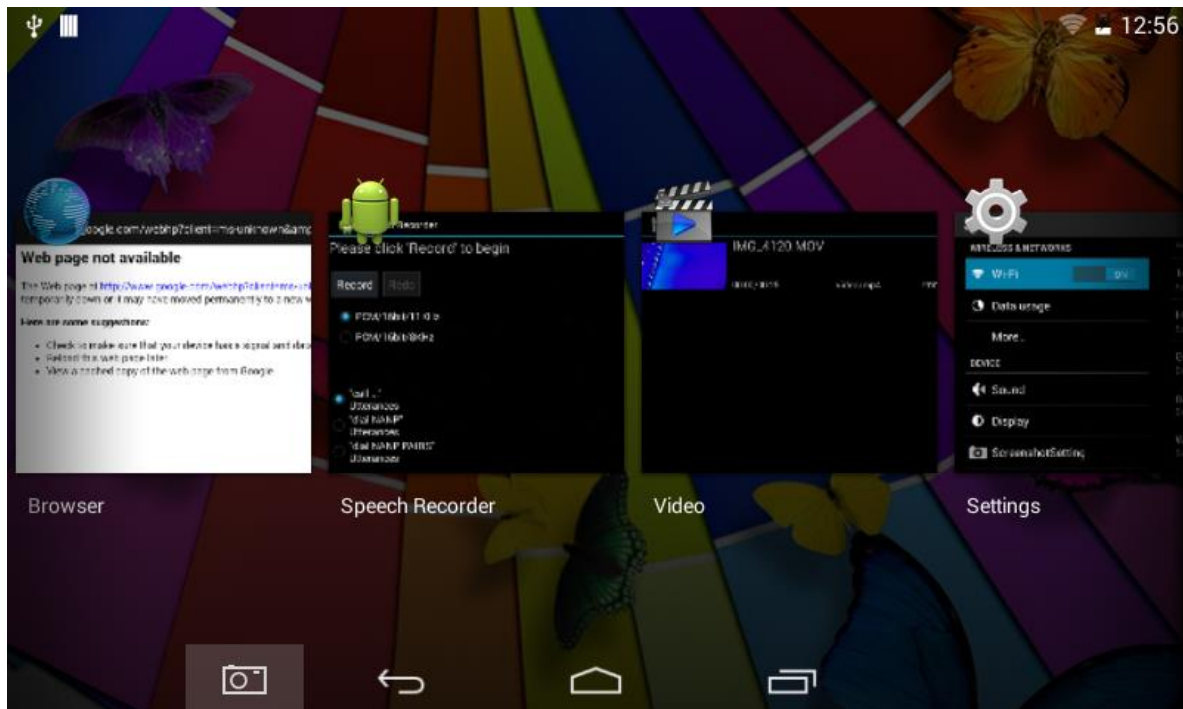
By clicking the ‘Google Search’ / Microphone button you can quickly type or speak keywords you want to search. The search application will automatically determine whether the keyword(s) apply to an application or a web search. In the latter case, a web browser will be opened and the results of your query will be displayed on the Google search engine.

Note that both the ‘Google Search’ function as well as the ‘Voice Search’ require the tablet to have access to the internet (via Wi-Fi).



2.4 Navigation Icons – Bottom


At the bottom of the screen in the task bar you will find three icons: HOME, RETURN, and RECENT ACTIVITY. Use the navigation icons ‘HOME’  or ‘RETURN’  to close the App drawer and return to your desktop. The ‘RECENT ACTIVITY’ icon  will show an overview of the active and recently opened applications. Click on the small displayed preview to open that application.



Recent Activity Preview


2.5 System Information Area – Top


The top right of the system information bar will show some system information (i.e.

). Tapping it will open a small overlay menu displaying the date/time information, the tablet's current network status, the battery status and a shortcut icon to another quick menu. The quick menu is where some things like 'Airplane Mode', 'Wi-Fi On/Off', the screen brightness and other options can be set or toggled. Also, this quick menu contains a shortcut to the 'Settings' menu. Simply clicking elsewhere on the screen will close this menu. The top left part of the system information bar will show any notifications you may have. The contents of this area can change if installed applications place additional information here.


3. General Operation

3.1 Battery Status / Charging Your Tablet


The current battery status will be always displayed in the top right of the screen in the system information bar. The battery icon  will change according to the battery status.

When connected to the DC charger, the status area on the bottom bar will display the  charging icon. Note the lightning symbol on the battery icon.

3.2 Installing Apps

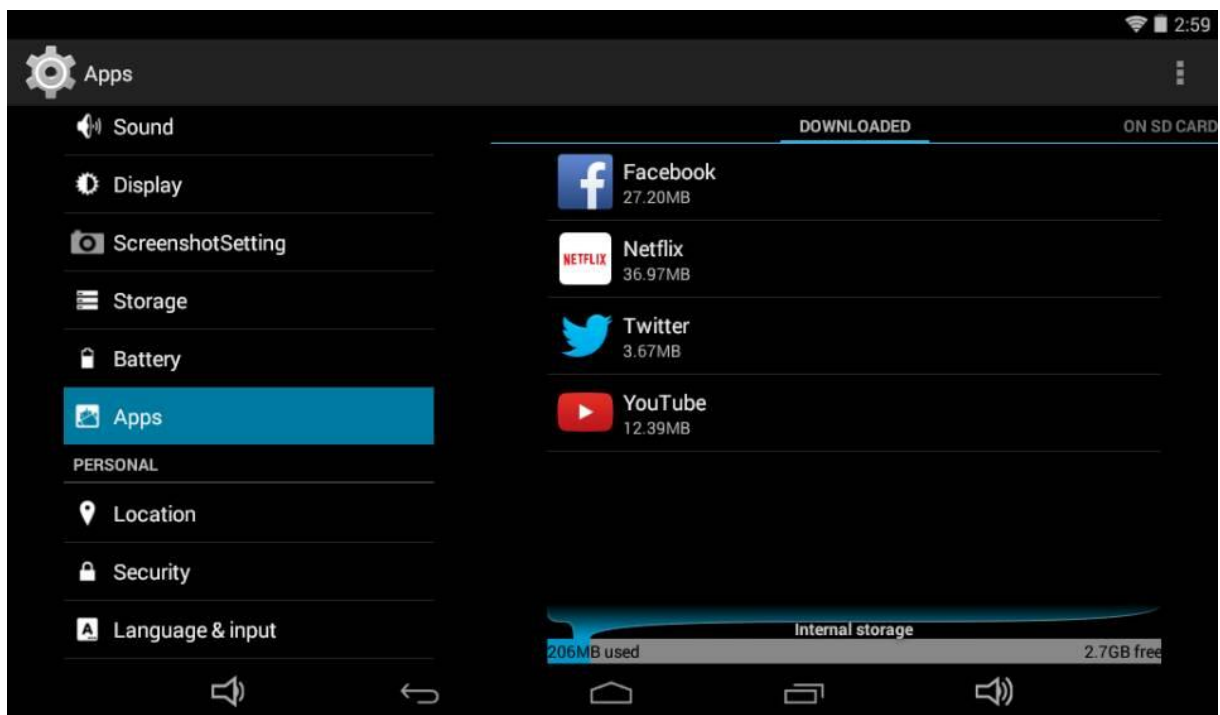
You can install your own Apps by opening the App Store, which can be found in the  'App drawer'. Note that not all applications may function properly for your tablet. Some are made specially for small screen devices such as phones.

3.3 Administer / Remove Apps


The  'Apps' option in the 'Settings' menu will display an overview of the installed apps. There are four tabs available which filter the displayed app list. Select an app to view its detailed information. In the detailed information you also have the options 'Force Stop', 'Uninstall', 'Clear data' and 'Move to SD card'. Moving apps to your SD card can save you some internal storage memory on the tablet.

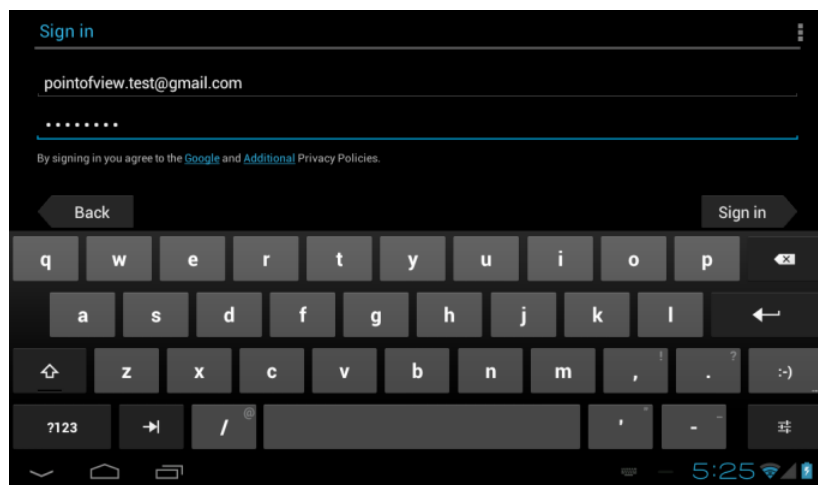
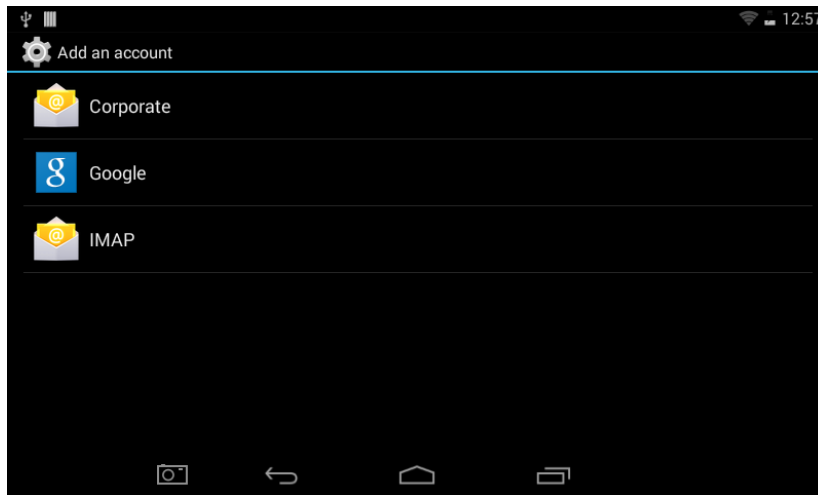
The 'Clear cache' and 'Clear defaults' can be used when you are experiencing issues with a specific app. Clearing cached information, plus possibly wrong default settings, may solve the problem. Clearing this information will also wipe any stored login information. Clearing the cache of your social media app will also force you to re-login afterwards.

Apps may also be removed in the apps content page of the market / shop application.




3.4 Add an Account

The best way to fully make use of your Android tablet is by linking your Google / Gmail account to your device. Open the 'Settings' menu and choose the  'Accounts & sync' option. Without any added accounts, the right pane will display nothing. Instead, select the option 'Add account'. To add a Google / Gmail account please select 'Google' in the pop-up and follow the instructions on the screen. After entering your Google username and password you have the option to automatically back-up your apps, settings (i.e. bookmarks and Wi-Fi passwords) and other data.





You can also add a POP3, IMAP or Exchange email account by selecting 'Email'. The pop-up option 'Corporate' will setup a 'Microsoft Exchange' link.

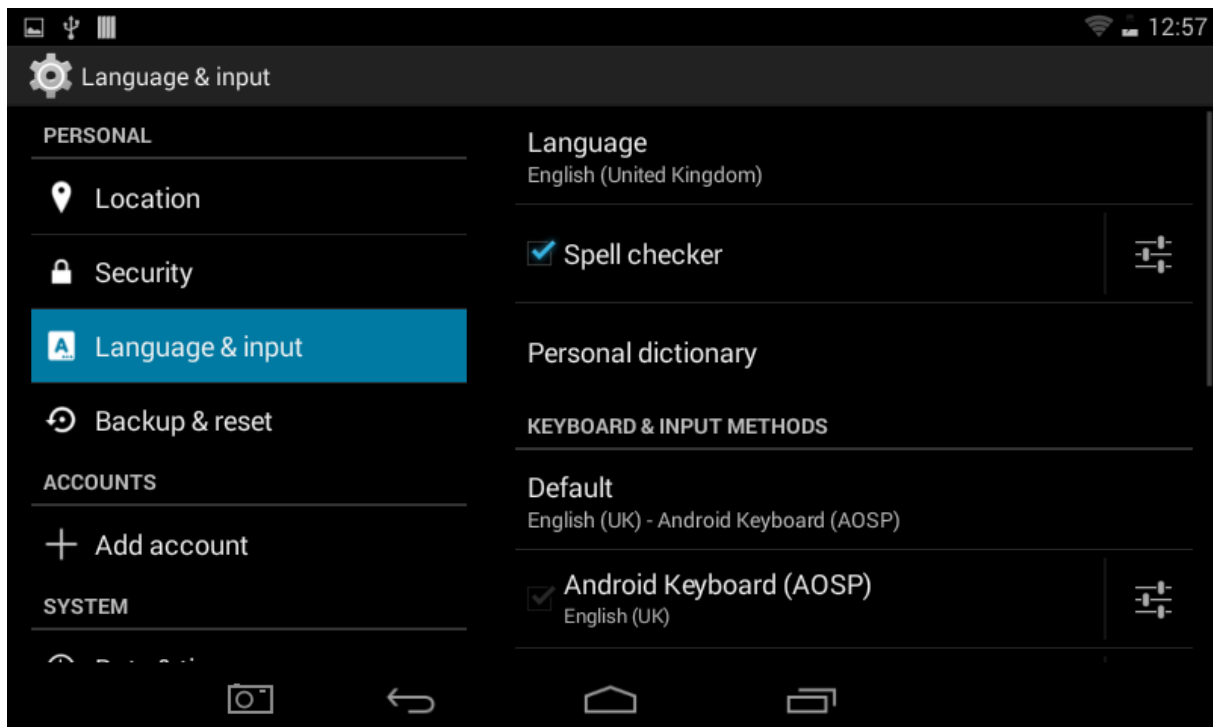
Your system or network administrator can supply you with the server information and login credentials. Follow the steps displayed on-screen to complete the account linking process. After you successfully linked your account(s) with the tablet you can toggle the automatic synchronization on and off by using the switch  next to the 'Add account' option.

4. Basic Setup




4.1 Changing Operating Language

Tap the icon  on the right side of the screen to open the App drawer. Select the 'Settings' option to open the Android settings menu.

When selecting the option  'Language & input' the contents will be displayed in the right pane. Now open the option 'Language' and choose a language for your tablet to operate in. This pane also displays the keyboard settings which you can customize, enable or disable.




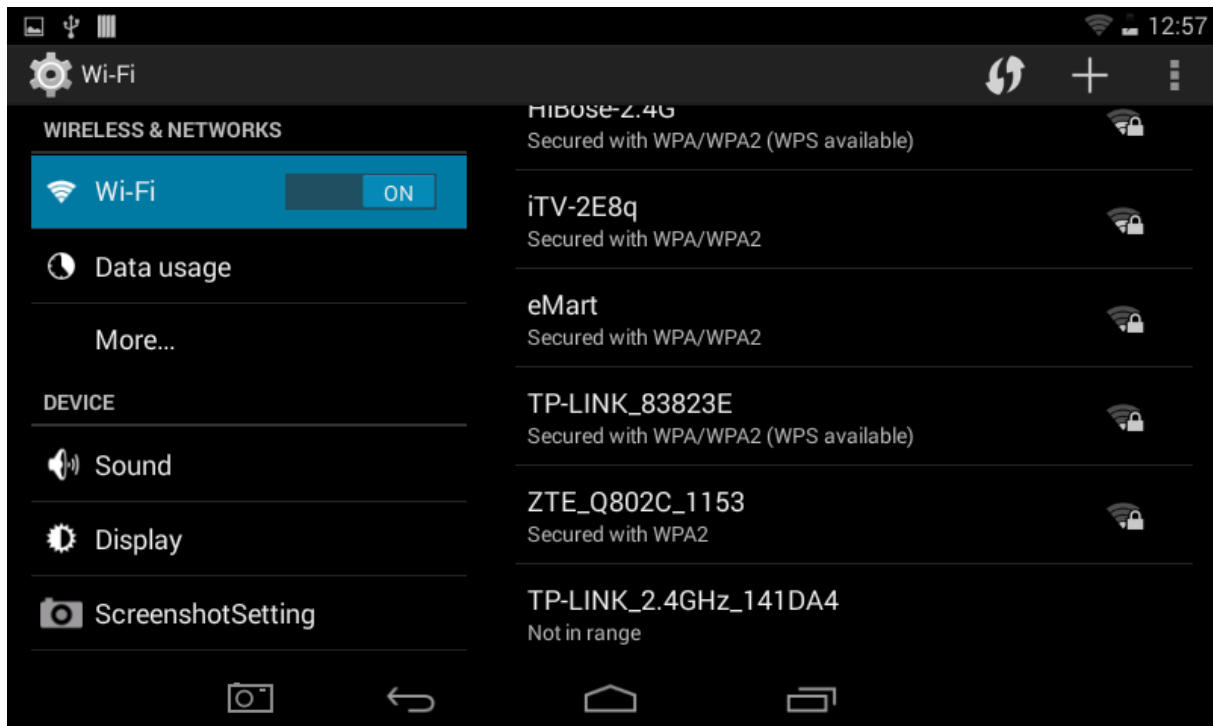
4.2 Wi-Fi Settings

Tap the icon  on the right side of the screen to open the App drawer. Select the 'Settings' option to open the Android settings menu. When selecting the option  'Wi-Fi' the contents will be displayed in the right pane. The switch  allows you to quickly toggle Wi-Fi on and off.

In the 'Wi-Fi' content panel you can view previously used Wi-Fi networks and the Wi-Fi networks that have been detected by the tablet. To search for new available networks, please tap 'SCAN' located in the top right corner. The option 'ADD NETWORK' allows you to add a network by manually inputting the SSID network and security method.

Whether manually added or automatically detected, you may need to fill in a password to be accepted on the network. Please contact your system or network administrator for the correct information.

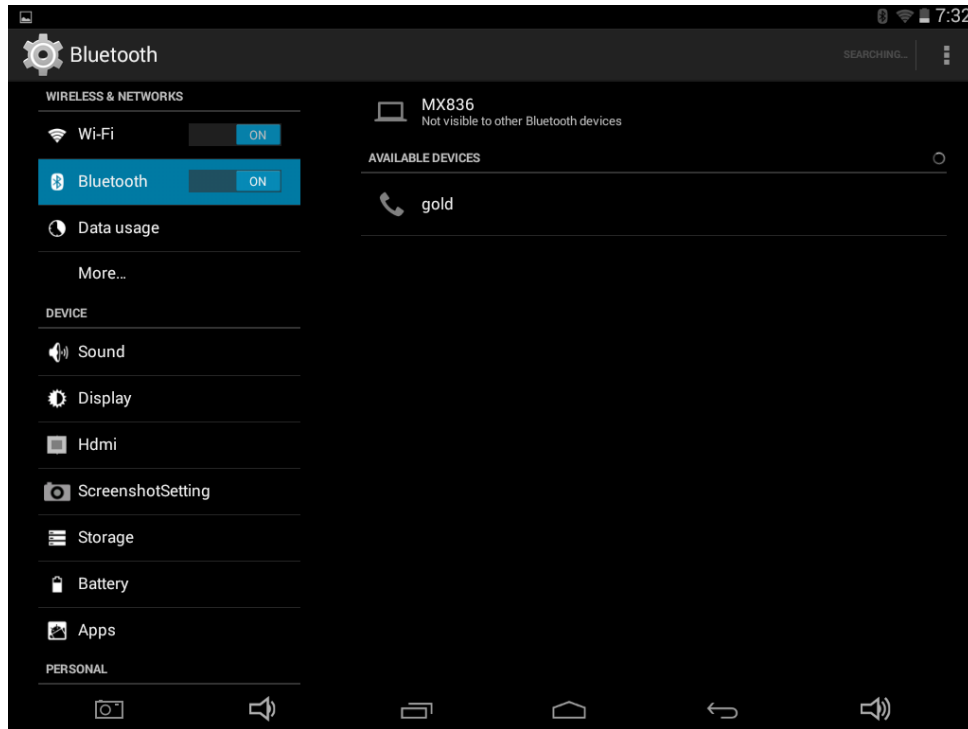
Advanced network settings can be found by clicking the options icon .




4.3 Wireless Connecting

Bluetooth Function Operation

1. Click 'Settings' application in main menu interface
2. Click 'Bluetooth' and open it.
3. If somebody opens Bluetooth in your surrounding area, click 'search device' and MX836 will automatically search the Bluetooth devices nearby. As pictured below:




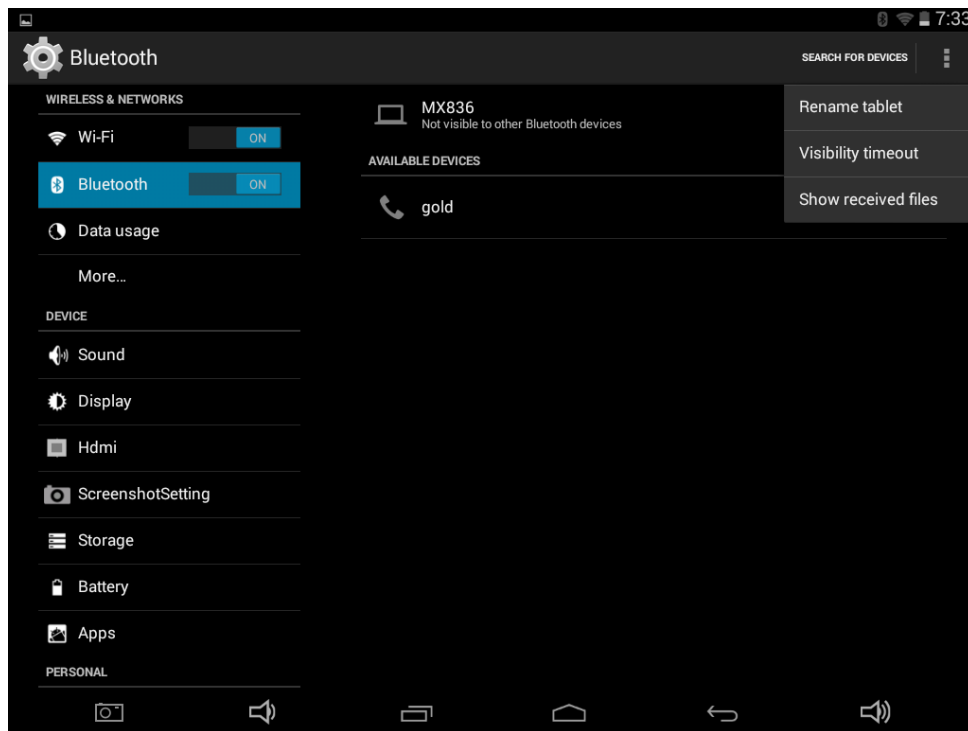
Picture 1

4. Click the available Bluetooth device. It will then pop up a request window where you'll enter in the related password, and match the device to connect.
5. After the match is successful, choose the operation you want; click  to enter.

Bluetooth Setting

1. Rename Tablet

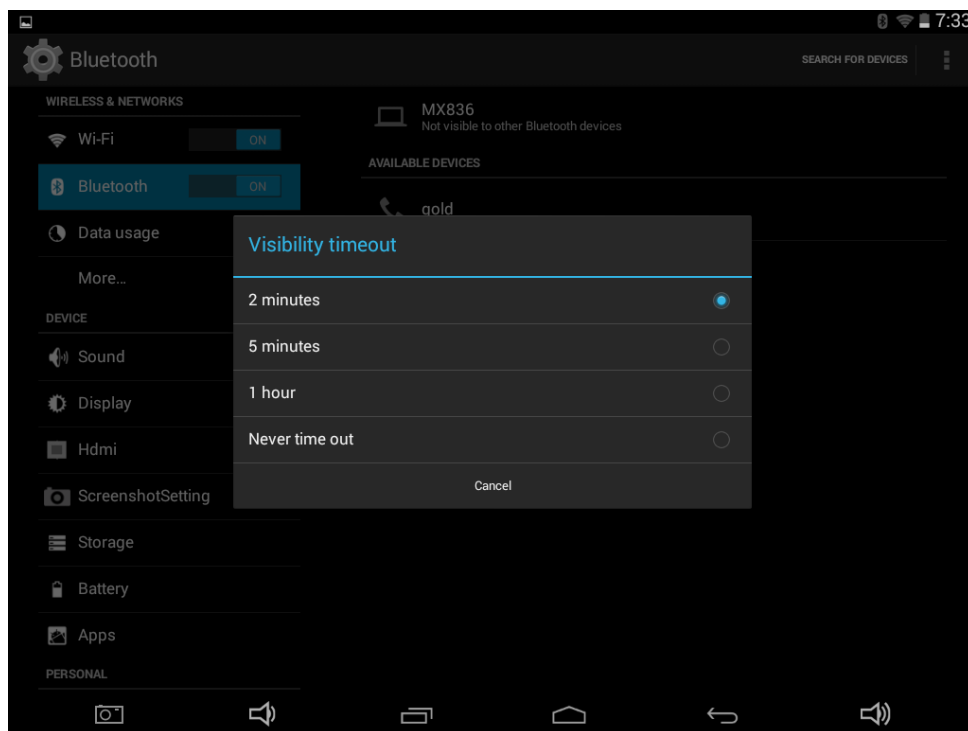
Click the icon  in top right, as shown in Picture 1, same as in Picture 2. Select 'Rename tablet' and rename it as you please.



Picture 2

2. Check Visibility Timeout

Select 'Visibility timeout' and then choose the time you want, as shown in Picture 3 (Note: check overtime setting is the time setting when Bluetooth is checked)




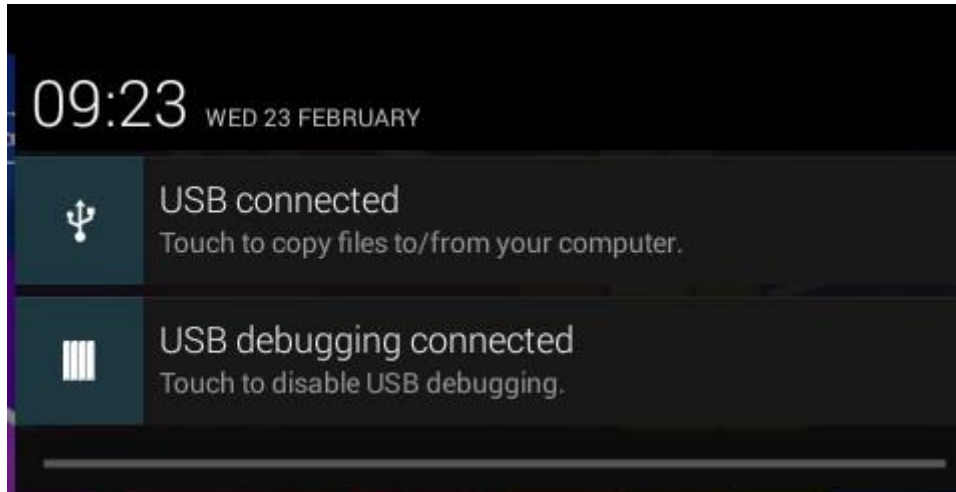
Picture 3

3. Display the File You Received

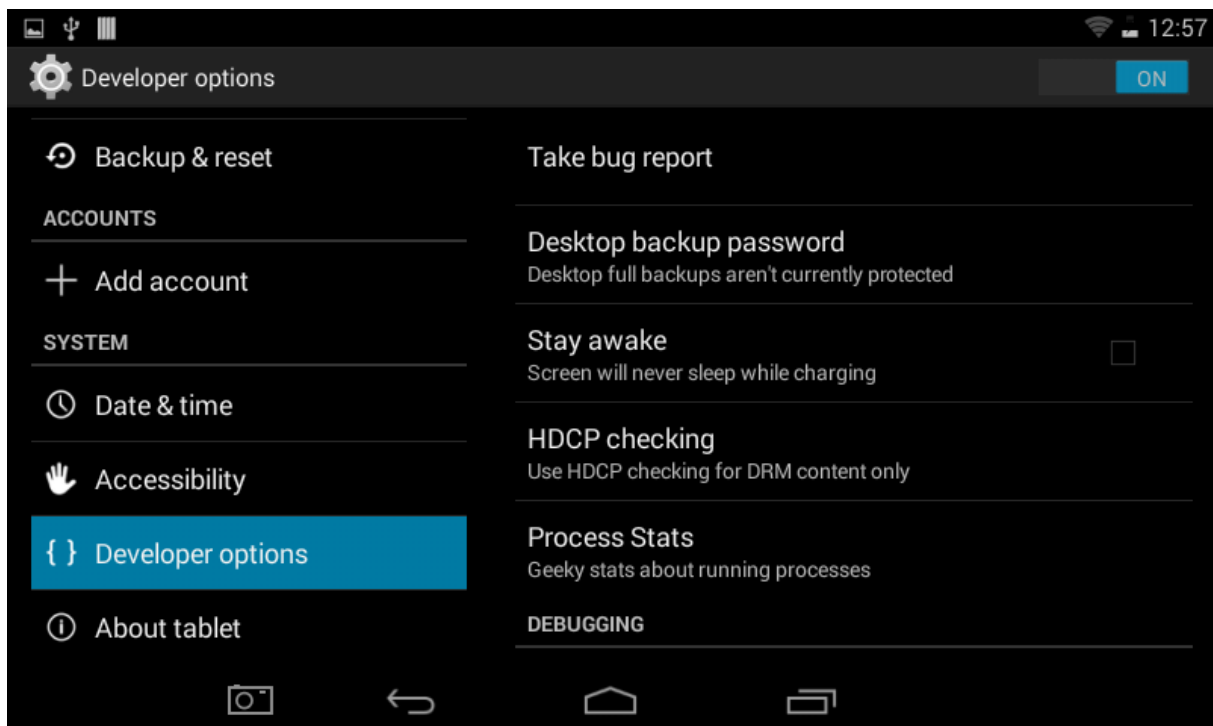
Choose 'Show received files' as shown in Picture 2 to view downloaded and uploaded files.

4.4 Connecting the Tablet to Your PC

When connecting the tablet to your PC through USB, no drivers are needed to access the tablet's internal memory or inserted Micro SD card. However, you do need to confirm the USB connection: click the notification area in the system information bar at the top of the screen . Now select the option 'Select to copy files to/from your computer'.



If your PC still asks for the device drivers, it may be that the tablet is in Android debugging mode. To change this, please go to the 'Settings' menu and open the { } 'Developer options' option. In the right pane you can uncheck 'USB debugging'.



Appendix I Frequently Asked Questions

Q: Why won't my device turn on?

Make sure your tablet has been charged for at least four hours prior to use. When plugging in the cable, make sure you are not accidentally plugging it into the headphone jack. Also, the power button is on the side and not the one on the front of the touchscreen. The button on the front is for navigation.

Q: Why does my unit have scratches/bubbles on the screen?

These units ship with a very fine plastic film to protect the item in transit. This film is intended to be removed prior to use. Sometimes this takes a strong fingernail or some similar item to peel it off.

Q: Should I perform a Firmware Update?

Not necessarily. This is actually intended if obscure issues with the tablet occur. Unless you are having issues with the tablet which a Factory Data Reset has not resolved, it is not advised that you perform this step.

However, if you are sure you wish to attempt this procedure, please visit the following link for available firmware downloads and the instructions on how to perform the update:

<http://register.kocaso.com/firmware.html>

Q: Why don't I see a firmware version for my model?

We are always working on providing the latest and best firmware for all of our devices. If you don't see your specific model listed, please check back soon.

Q: I don't remember my password, what can I do?

If you have previously added a Google account, you may be prompted for a password reminder if you fail the security 4 or 5 times. Otherwise, please refer to '**Should I perform a Firmware Update?**'

Q: How long should my battery last after charging?

Our Android 4.4 tablets usually average around 2-4 hours. However, that is totally relative to factors such as how bright the screen is during use, how often it is using the wireless connection, what background processes are running, if you are using a Live Wallpaper, and more. It is very difficult to estimate the duration of a full charge in consideration of these issues. If this seems like abnormally poor performance, just let us know.

Q: Why does my screen not respond properly when I use the touchscreen?

This may be a couple of different things. If this only occurs when charging from a power supply, this may be due to noise from the power source not being adequately filtered out. You may wish to give the unit a full charge and then disconnect from power for use, or, if possible, charge with a USB cable instead. Otherwise, your screen calibration may be off. To correct this, check for Settings->Touchpad Calibration to see if you can recalibrate this to resolve the issue.

Q: Why is my tablet stuck at boot up, and the Android screen will not go away?

Please see above: 'Should I perform a Firmware Update?'

Appendix II 3G Support List

NO.	3G Model	Cellphone Model	NO.	3G Model	Cellphone Model
1	HUAWEI E367	WCDMA	46	HUAWEI UMG181	WCDMA
2	HUAWEI K3520	WCDMA	47	ZTE-MF193	WCDMA
3	HUAWEI E153	WCDMA	48	ZTE K3765-Z	WCDMA
4	HUAWEI E171	WCDMA	49	ZTE K3770-Z	WCDMA
5	HUAWEI E173Cs-1	WCDMA	50	ZTE K3772-Z	WCDMA
6	HUAWEI E1750	WCDMA	51	ZTE MF170	WCDMA
7	HUAWEI E1752Cu	WCDMA	52	ZTE MF180	WCDMA
8	HUAWEI E1756	WCDMA	53	ZTE MF190	WCDMA
9	HUAWEI E1762	WCDMA	54	ZTE MF626	WCDMA
10	HUAWEI E177	WCDMA	55	ZTE MF631	WCDMA
11	HUAWEI E180	WCDMA	56	ZTE MF633BP+	WCDMA
12	HUAWEI E1820	WCDMA	57	ZTE MF668A	WCDMA
13	HUAWEI E182E	WCDMA	58	ZTE WU-872	WCDMA
14	HUAWEI ET128	TD-SCDMA	59	ZTE MF100	WCDMA
15	HUAWEI E261	WCDMA	60	ZTE MF110	WCDMA
16	HUAWEI E303	WCDMA	61	ZTE MF627	WCDMA
17	HUAWEI E303F	WCDMA	62	ZTE MF628	WCDMA
18	HUAWEI E353	WCDMA	63	ZTE MF633	WCDMA
19	HUAWEI K3770	WCDMA	64	ZTE MF636	WCDMA
20	HUAWEI T1731	WCDMA	65	ZTE MF637	WCDMA
21	HUAWEI E1550	WCDMA	66	HUAWEI EC122	CDMA2000
22	HUAWEI E1552	WCDMA	67	HUAWEI EC1261	CDMA2000
23	HUAWEI E156G	WCDMA	68	HUAWEI EC156	CDMA2000
24	HUAWEI E158	WCDMA	69	HUAWEI EC169	CDMA2000
25	HUAWEI E160	WCDMA	70	HUAWEI EC176	CDMA2000
26	HUAWEI E1612	WCDMA	71	HUAWEI EC1260	CDMA2000
27	HUAWEI E1630	WCDMA	72	HUAWEI EC1270	CDMA2000
28	HUAWEI E166	WCDMA	73	HUAWEI EC167	CDMA2000
29	HUAWEI E169	WCDMA	74	HUAWEI EC189	CDMA2000
30	HUAWEI E1692	WCDMA	75	ZTE AC582	CDMA2000
31	HUAWEI E169u	WCDMA	76	ZTE AC583	CDMA2000
32	HUAWEI E172	WCDMA	77	ZTE MC5716	CDMA2000
33	HUAWEI E173	WCDMA	78	ZTE AC2736	CDMA2000
34	HUAWEI E1752	WCDMA	79	ZTE AC2746	CDMA2000
35	HUAWEI E176	WCDMA	80	ZTE AC2766	CDMA2000
36	HUAWEI E1780	WCDMA	81	ZTE AC560	CDMA2000
37	HUAWEI E1782	WCDMA	82	ZTE AC580	CDMA2000
38	HUAWEI E1786	WCDMA	83	ZTE AC581	CDMA2000
39	HUAWEI E226	WCDMA	84	ZTE AC590	CDMA2000
40	HUAWEI E230	WCDMA	85	ZTE AC8710	CDMA2000
41	HUAWEI E270	WCDMA	86	ZTE-T A351+	TD-SCDMA
42	HUAWEI E272	WCDMA	87	HUAWEI ET127	TD-SCDMA
43	HUAWEI E510	WCDMA	88	HUAWEI ET128-2	TD-SCDMA
44	HUAWEI K3715	WCDMA	89	HUAWEI ET188	TD-SCDMA
45	HUAWEI K3765	WCDMA	90	ZTE A355	TD-SCDMA